#### DISCIPLINE COMMITTEE OF THE ONTARIO MOTOR VEHICLE INDUSTRY COUNCIL.

# IN THE MATTER OF A DISCIPLINE HEARING HELD PURSUANT TO THE MOTOR VEHICLE DEALERS ACT, 2002, S.O. 2002, c.30, Sch. B

#### BETWEEN:

## REGISTRAR, MOTOR VEHICLE DEALERS ACT, 2002

- and -

# 2387798 ONTARIO INC o/a BARRHAVEN HONDA and VIK DILAWRI

#### AGREED STATEMENT OF FACTS AND PENALTY

2387798 Ontario Inc o/a Barrhaven Honda has breached the following:

Section 9 of the Code of Ethics, Regulation 332/08

Vik Dilawri has breached the following:

Sections 6 and 9 of the Code of Ethics, Regulation 332/08

#### SUMMARY OF AGREEMENT

The parties to this proceeding agree that:

- 1. 2387798 Ontario Inc o/a Barrhaven Honda (the "Dealer") was first registered as a motor vehicle dealer in around October 2017. Vikrum Dilawri ("Dilawri") was first registered as a salesperson in around July 1990. At all material times, Dilawri was the Director, as well as the Person in Charge, of the Dealer.
- 2. On or about October 10, 2017, a consumer expressed interest in leasing a 2017 Honda Civic EX. The consumer left a \$500 deposit on the vehicle. The consumer did not sign a lease agreement ("bill of sale") at this time.

Registrant's initials

- On or about October 14, 2017, the consumer returned to the Dealer and Indicated he
  was no longer interested in completing the transaction. The Dealer did not return the
  deposit. The Dealer continued to refuse to return of the deposit.
- 4. In the absence of an executed bill of sale, the refusal by Dilawri, on behalf of the Dealer, to return the consumer's deposit has caused the Dealer to breach section 38 of Regulation 333/08, as well as section 9 of the Code of Ethics.
- As such, Mr. Dilawri's conduct also breaches the Code of Ethics. Specifically, sections 6 and 9.
- 6. The Dealer has now agreed to reimburse to the consumer, the deposit in the amount of \$500 by July 31, 2018.

By failing to comply with the following sections of the Motor Vehicle Dealers Act, 2002 (the "Act"):

Regulation 333/08:

#### Deposits given before contract made

- 38. If a customer who is not a registered motor vehicle dealer gives a registered motor vehicle dealer a deposit...before entering into a contract for the purchase or lease of a motor vehicle, then requests the return of the deposit...before entering into the contract, the dealer shall immediately return the deposit...to the customer, even if,
  - a) the dealer is not the dealer who sells or leases the vehicle being sold or leased to the customer; or
  - b) the customer does not enter into a contract for the purchase of a lease of a motor vehicle.

It is hereby agreed that the Dealer and Dilawri have breached the following section of the Code of Ethics, as set out in Regulation 332/08:

#### Professionalism

9. (1) In carrying on business, a registrant shall not engage in any act or omission that, having regard to all of the circumstances, would reasonably be regarded as disgraceful, dishonourable, unprofessional or unbecoming of a registrant.

Moreover, Dilawri's conduct with respect to this has breached the following section of the Code of Ethics:

#### Accountability

6. (2) A registered salesperson shall not do or omit to do anything that causes the registered motor vehicle dealer who employs or retains the salesperson to contravene this Regulation or any applicable law with respect to trading in motor vehicles.

Registrant's initials

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# JOINT SUBMISSION ON PENALTY:

- 1. The Dealer agrees to pay a fine in the amount of \$500 no later than August 15, 2018.
- 2. Dilawri agrees to pay a fine in the amount of \$150 no later than August 15, 2018.
- 3. Dilawri agrees to successfully complete the Automotive Certification course (the "course") no later than <u>October 15, 2018</u>.
- 4. The Dealer agrees to offer all current and future sales staff the opportunity to complete the course. Current sales staff will be offered the course no later than <u>October 15</u>, <u>2018</u>. Future sales staff will be offered the course within 90 of being retained in this capacity. The Dealer will incur all costs associated with this. It is understood between the parties this clause does not apply to sales staff who have completed the course or who are otherwise required to do so pursuant to the Act.
- 5. The Dealer and Dilawri agree to comply with the Act and Standards of Business Practice, as may be amended from time to time.

Registrant's initials

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By signature below, I acknowledge that I have read and understand the penalty outlined herein and agree to the said terms and/or conditions and that I exercised my right to be represented by Counsel or agent in this matter. I understand, acknowledge and consent to waive the requirement for a hearing and to request an Order from the Chair of the Discipline Committee that includes this Agreed Statement of Facts and Penalty as a final settlement of this matter.

DATED AT STED THIS 26 DAY OF Joy , 2018

Vik Dilawri

(signature)

DATED AT OTTOWN THIS ZCh DAY OF The , 2018

(please print)

I have the authority to bind the corporation:

2387798 Ontario Inc o/a Barrhaven Honda

Registrant's Initials

Ву	signa	ature	below	the	Registrar	agrees	, ackno	wledges,	understands	and con	sents to
the	final	settl	ement	of t	his matter	by way	of this	Agreed S	Statement of	Facts and	d Penalty.

DATED AT TOWN THIS DY DAY OF	<u>Aug</u> , 2018
Laura Halbort Danuty Bogistror Por: John Carmishael	
Laura Halbert, Deputy Registrar Per: John Carmichael Registrar, <i>Motor Vehicle Dealers Act, 2002</i>	

Pursuant to Rule 1.07, I accept this Agreed Statement of Facts and Penalty from the Parties identified above:

DATED AT ANCASTER THIS 20" DAY OF AUGUST, 2018

Paul Burroughs

Chair, Discipline Committee of the Ontario Motor Vehicle Industry Council