## DISCIPLINE COMMITTEE OF THE ONTARIO MOTOR VEHICLE INDUSTRY COUNCIL

# IN THE MATTER OF A DISCIPLINE HEARING HELD PURSUANT TO THE MOTOR VEHICLE DEALERS ACT, 2002, S.O. 2002, c.30, Sch. B

#### BETWEEN:

REGISTRAR, MOTOR VEHICLE DEALERS ACT, 2002

- and -

1028918 ONTARIO INC. O/A BURLINGTON TOYOTA

- and -

## **DAVID SCHERLE**

## AGREED STATEMENT OF FACTS AND PENALTY

1028918 Ontario Inc. o/a Burlington Toyota and David Scherle have breached the following:

Section 4 of the Code of Ethics, Regulation 332/08

Section 6 of the Code of Ethics, Regulation 332/08

Section 9 of the Code of Ethics, Regulation 332/08

#### SUMMARY OF AGREEMENT

The parties to this proceeding agree that:

1028918 Ontario Inc. o/a Burlington Toyota, the ("Dealer") was first registered as a
motor vehicle dealer in or around June 1993. David Scherle ("D. Scherle") was first
registered as a motor vehicle salesperson in or around June 1997. At all material times,
D. Scherle was an officer, director and the Person-In-Charge of the Dealer.

- 2. In the winter of 2008, OMVIC issued a Dealer Standard publication which highlighted some of the upcoming changes that would take place when the Motor Vehicle Dealers Act, 2002 (the "Act") came into effect, including the requirement for dealers to advertise an all-inclusive vehicle price.
- 3. On or about June 27, 2011, an inspection was carried out with the Dealer, at this time; the Inspector reviewed all advertising requirements.
- 4. Once the Act came into effect, the following Dealer Standard publications further reminded dealers of the requirement to advertise an all-inclusive vehicle price:
  - Spring 2010
  - Summer 2010
  - Spring 2011
  - Winter 2013
  - e. Spring 2013 f. Fall 2013

  - g. Winter 2014
- 5. Furthermore, OMVIC issued the following bulletins which also reminded dealers of the requirement to advertise an all-inclusive price:
  - a. January 2010 (2 separate publications)
  - b. April 2010 (2 separate publications)
  - c. February 2012
  - d. August 2012
  - e. April 2013
  - June 2014 (2 separate publications)
- 6. On or before May 5, 2015, an advertisement was placed by or on behalf of the Dealer for a 2014 Toyota Rav4, Stock #u8923 with an advertised selling price of \$23,900. On or about May 6, 2015, representatives of the Registrar attended the Dealer while posing as members of the public. The Dealer then attempted to sell this vehicle for a total of \$304.00 above the advertised selling price, by adding an additional \$299.00 for administration, Nitrogen and Tire Etching fees plus the \$5.00 OMVIC fee. As such the advertised selling price was not all-inclusive. This is contrary to sub section 36(7) of Regulation 333/08, as well as sections 4 and 9 of the Code of Ethics.
- 7. As the Person-in-Charge, and an Officer and Director of the Dealer, D. Scherle, has failed to ensure that the Dealer and its employees conduct themselves in compliance with the Act, Regulations, and Code of Ethics. This is contrary to section 23 of the Act, and section 6 of the Code of Ethics.

By failing to comply with the following sections of the Motor Vehicle Dealers Act, 2002:

## Regulation 333/08:

- 36 (7) If an advertisement indicates the price of a motor vehicle, the price shall be set out in a clear, comprehensible and prominent manner and shall be set out as the total of,
  - (a) the amount that a buyer would be required to pay for the vehicle; and

(b) subject to subsections (9) and (10), all other charges related to the trade in the vehicle, including, if any, charges for freight, charges for inspection before delivery of the vehicle, fees, levies and taxes. O. Reg. 333/08. s. 36 (7).

It is thereby agreed that the Dealer and D. Scherle have breached the following sections of the Code of Ethics, as set out in Regulation 332/08:

- 4. A registrant shall be clear and truthful in describing the features, benefits and prices connected with the motor vehicles in which the registrant trades and in explaining the products, services, programs and prices connected with those vehicles.
- 6(1). A registered motor vehicle dealer shall ensure that every registered salesperson that the dealer employs or retinas to act as a salesperson carries out his or her duties in compliance with this Regulation.
- 9. In carrying on business, a registrant shall not engage in any act or omission that, having regard to all of the circumstances, would reasonably be regarded as disgraceful, dishonourable, unprofessional or unbecoming of a registrant.

### JOINT SUBMISSION ON PENALTY:

- 8. The Dealer agrees to pay a fine in the amount of \$1,500 within 90 days of the date of the Discipline Committee Order.
- D. Scherle agrees to successfully complete the OMVIC certification course within 90 days of the date of the Discipline Committee Order. The Dealer will incur all costs associated with this.
- 10. The Dealer agrees to offer all registered salespeople the opportunity to complete the OMVIC certification course, within 90 days of the date of the Discipline Committee Order. The dealer will pay all costs associated with this. Future sales staff will be offered the course within 90 days if being retained in this capacity by the Dealer. The Dealer will pay all costs associated with this. It is understood between the parties this clause does not apply to sales staff who have completed the course after January 1, 2009, or who are otherwise required to do so pursuant to the Act.
- 11. The Dealer and D. Scherle agree to comply with the Act and Standards of Business Practice, as may be amended from time to time.

Registrant's Initials

By signature below, I acknowledge that I have read and understand the penalty outlined herein and agree to the said terms and/or conditions and that I exercised my right to be represented by Counsel or agent in this matter. I understand, acknowledge and consent to waive the requirement for a hearing and to request an Order from the Chair of the Discipline Committee that includes this Agreed Statement of Facts and Penalty as a final settlement of this matter.

DATED AT Burlington	_THIS_	25	_DAY OF_	January	, 2016
David Scherle (Please print) D. Scherle				0	
<u>MMMlli -</u> (Signature)					
DATED AT Burlington	_THIS_	25	_DAY OF_	Junuary	, 2016
Davi d Scherle (Please print)	Arrandorra el arm				
I have the authority to bind 1028918 Ontario Inc. o/a B					

Registrant's Initials

the final settlement of this matter by way of this Agreed Statement of Facts and Penalty.
DATED AT June 15 THIS 214 DAY OF January, 2016
Mary Jane South,
Registrar, Motor Vehicle Dealers Act, 2002
Pursuant to Rule 1.07, I accept this Agreed Statement of Facts and Penalty from the Parties identified above:
Pursuant to Rule 1.07, I accept this Agreed Statement of Facts and Penalty from the Parties identified above:  DATED AT Anaster THIS 27th DAY OF January, 2016
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Registrant's Initials