DISCIPLINE COMMITTEE OF THE ONTARIO MOTOR VEHICLE INDUSTRY COUNCIL

IN THE MATTER OF A DISCIPLINE HEARING HELD PURSUANT TO THE MOTOR VEHICLE DEALERS ACT, 2002, S.O. 2002, c.30, Sch. B

BETWEEN:

REGISTRAR, MOTOR VEHICLE DEALERS ACT, 2002

- and -

1610777 ONTARIO INC o/a NATIONAL AUTO SALES & LEASING

- and -

NAVEED AMIN

AGREED STATEMENT OF FACTS AND PENALTY

1610777 Ontario Inc o/a National Auto Sales & Leasing and Naveed Amin have breached the following:

Section 6 of the Code of Ethics, Regulation 332/08

Section 9 of the Code of Ethics, Regulation 332/08

SUMMARY OF AGREEMENT

The parties to this proceeding agree that:

1. 1610777 Ontario Inc o/a National Auto Sales & Leasing (the "Dealer") was first registered as a motor vehicle dealer in or around November 2004. Naveed Amin ("Amin") was first registered as a motor vehicle salesperson in or around April 2002. At all material times, Amin was a Director, as well as the Person in Charge, of the Dealer.

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Motor Vehicle Dealers Act

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Terms and Conditions of Registration:

- 2. On or about November 11, 2004, the Dealer executed terms and conditions of registration.
- 3. As per condition 6, the Dealer agreed to comply with the Code of Ethics, and Standards of Business Practice, as may be amended from time to time.
- 4. As per condition 25, the Dealer agreed to accept full responsibility for the quality of any repairs or alterations to a motor vehicle, which were completed by the or on behalf of the Dealer.

Direct correspondence with Dealer:

5. By letter dated October 26, 2016, a representative of the Registrar advised, Amin, on behalf of the Dealer, that OMVIC was receiving a few consumer complaints regarding the condition of the vehicles the Dealer sold.

Consumer Complaint:

- 6. On or about September 9, 2016, (the "consumer") agreed to purchase a 2005 Chevrolet Equinox (VIN 2CNDL73F956084699).
- 7. The vehicle was subsequently sold by the Dealer to Zynox Inc, a leasing company, for the purpose of obtaining financing for the consumer. Zynox Inc then leased the vehicle to the consumer.
- 8. On or about September 10, 2016, the consumer executed a lease agreement between herself and Zynox Inc.
- 9. Within days of taking delivery of the vehicle, the consumer began having significant problems with it.
- 10. On or about November 14, 2016 the Ministry of Transportation ("MTO") inspected the vehicle. The MTO officer determined the vehicle had significant corrosion on the underside of the body, and the vehicle's condition should have prohibited if from passing a safety standards certificate ("SSC") inspection.
- 11. On or about February 28, 2017, the MTO charged the motor vehicle inspection station responsible for issuing the SSC on the consumer's vehicle with the following:
 - a. Issuing an SSC for a vehicle without properly inspecting said vehicle and not complying with the inspection requirements and/or performance standards as prescribed by the *Highway Traffic Act*, 1990 regulations.

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- Failure to maintain prescribed records.
- 12. On or about August 22, 2017, the subject motor vehicle inspection station was convicted of both "a" and "b", above.
- 13. The Dealer sold the consumer a vehicle which was not fit as a means of transportation for a reasonable amount of time. In doing so, the Dealer has failed to comply with section 7.8 of the Standards of Business Practice, as well as section 9 of the Code of Ethics.
- 14. Moreover, Amin, on behalf the Dealer, refused to take responsibility for the condition of the consumer's vehicle and offered no assistance to the consumer with respect to the necessary repairs. As such, the Dealer has failed to comply with condition 25 of the Dealer's terms and conditions of registration, and both Amin and the Dealer have failed to comply with sections 6 and 9 of the Code of Ethics.

It is thereby agreed that the Dealer and Amin have breached the following section of the Code of Ethics, as set out in Regulation 332/08:

- 9. (1) In carrying on business, a registrant shall not engage in any act or omission that, having regard to all of the circumstances, would reasonably be regarded as disgraceful, dishonourable, unprofessional or unbecoming of a registrant.
- (3) A registrant shall use the registrant's best efforts to prevent error, misrepresentation, fraud or any unethical practice in respect of a trade in a motor vehicle.

It is thereby agreed that Amin has breached the following section of the Code of Ethics, as set out in Regulation 332/08:

- 9. (4) A registrant shall provide conscientious service to the registrant's customers in the course of a trade in a motor vehicle and shall demonstrate reasonable knowledge, skill, judgment and competence in providing the services.
- 6. (2) A registered salesperson shall not do or omit to do anything that causes the registered motor vehicle dealer who employs or retains the salesperson to contravene this Regulation or any applicable law with respect to trading in motor vehicles.
 - 15. The Dealer has since agreed to refund \$1,000 (one thousand dollars) to the consumer and to provide confirmation thereof to the Registrar by **August 15, 2018**.

JOINT SUBMISSION ON PENALTY:

1. The Dealer agrees to pay a fine in the amount of \$1,500 no later than **November 15**, **2018**.

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- 2. Amin agrees to successfully complete the Automotive Certification course (the "Course" no later than **September 15, 2018**.
- 3. The Dealer and Amin agree to comply with the Act and Standards of Business Practice, as may be amended from time to time.

By signature below, I acknowledge that I have read and understand the penalty outlined herein and agree to the said terms and/or conditions and that I exercised my right to be represented by Counsel or agent in this matter. I understand, acknowledge and consent to waive the requirement for a hearing and to request an Order from the Chair of the Discipline Committee that includes this Agreed Statement of Facts and Penalty as a final settlement of this matter.

DATED AT MISSISSING THIS 27TH DAY OF TOLY , 2018

DATED AT MISSISSING THIS 27TH DAY OF TOLY , 2018

(please print)

I have the authority to bind the corporation:

1610777 Ontario Inc o/a National Auto Sales & Leasing

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By signature below the Registrar agrees, acknowledges, understands and consents to the final settlement of this matter by way of this Agreed Statement of Facts and Penalty.	
DATED AT TO V DUTO THIS 712 DAY OF QUE	2018
John Carmichael Registrar, Motor Vehicle Dealers Act, 2002	
Pursuant to Rule 1.07, I accept this Agreed Statement of Fact	e and Panalty from the
Parties identified above:	
DATED AT ADCASTERTHIS 20 DAY OF AUGUST	_, 2018
Paul Burroughe Chair, Discipline Committee of the	
Ontario Motor Vehicle Industry Council	

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