File# 2716091

# DISCIPLINE COMMITTEE OF THE ONTARIO MOTOR VEHICLE INDUSTRY COUNCIL

# IN THE MATTER OF A DISCIPLINE HEARING HELD PURSUANT TO THE MOTOR VEHICLE DEALERS ACT, 2002, S.O. 2002, c.30, Sch. B

**BETWEEN:** 

REGISTRAR, MOTOR VEHICLE DEALERS ACT, 2002

- and -

### 997170 ONTARIO INC. o/a ANDREW WINDSOR AUTO SALES

- and -

#### **AZER SHALABY**

#### AGREED STATEMENT OF FACTS AND PENALTY

997170 Ontario INC. o/a Andrew Windsor Auto Sales and Azer Shalaby have breached the following:

Section 7 of the Code of Ethics, Regulation 332/08

Section 9 of the Code of Ethics, Regulation 332/08

#### SUMMARY OF AGREEMENT

The parties to this proceeding agree that:

- 1 997170 Ontario INC. o/a Andrew Windsor Auto Sales (the "Dealer") was first registered as a motor vehicle dealer in or around March 1993. Azer Shalaby ("Shalaby") was first registered as a motor vehicle salesperson in or around March 1993. At all material times, Shalaby was the officer and director of the Dealer.
- 2. On or around May 1, 2008, the Dealer executed terms and conditions of registration, a copy of which are attached hereto as schedule "A". As per condition 6, the Dealer agreed to comply with OMVIC's Code of Ethics and Standards of Business Practice as may be amended from time to time. As per condition 8, the Dealer agreed to maintain a garage register in accordance with the Highway Traffic Act. As per condition 20, the Dealer agreed to ensure to disclose all material facts including, but

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not limited to accident and repair and Ministry of Transportation brand. As per condition 28 the Dealer agreed to maintain a bank account in the Dealers name, and to ensure that all financial transactions of the Dealer are processed through these accounts.

- In or around December 2008, OMVIC issued a bulletin advising dealers of up and coming changes to the Act. These changes included enhanced disclosure requirements that are to be in writing on the purchase agreement.
- 4. In the winter of 2008, OMVIC issued a Dealer Standard advising dealers of up and coming changes to the Act. These changes included enhanced disclosure requirements that are to be in writing on the purchase agreement.
- 5. In a letter dated September 28, 2011, a representative of the Registrar reminded the Dealer to ensure to disclose all accidents exceeding \$3,000 and Ministry of Transportation brand, in writing, on the purchase agreement. The Dealer was also reminded of their signed terms and conditions, including, but not limited to maintaining a garage register as per the Highway Traffic Act.
- In the summer of 2012, OMVIC issued a dealer standard reminding dealers of the requirements to ensure material facts are to be in writing on the bill of sale.
- 7. In or around September 2012, OMVIC issued a bulletin reminding dealers of the requirements to ensure all material facts are to be in writing on the bill of sale.
- 8. On or about December 3, 2012, the Dealer purchased a 2003 Jeep Liberty (VIN 1J4GL58K53W690736) with the following declarations:
  - o Vehicle has been declared as a total loss by the insurer
  - o The manufacturers (sic) warranty has been cancelled
  - o Repair estimate \$6,941

On or about December 24, 2012 the Dealer sold this vehicle without providing the purchaser with all the required written disclosure, contrary to section 42 of Regulation 333/08, as well as sections 7 and 9 of the Code of Ethics. The Dealer has subsequently provided OMVIC with written confirmation from the purchaser that they are now fully aware of their pertinent vehicle history.

- 9. On or before May 24, 2013, the Dealer purchased a 2004 Chevrolet Trailblazer (VIN 1GNET16S546136923). This vehicle had suffered damage from an incident in the amount of \$17,302 and \$6,844. On or about May 24, 2013, the Dealer leased this vehicle without providing the purchaser with the required written incident disclosure, contrary to section 42 of Regulation 333/08, as well as sections 7 and 9 of the Code of Ethics. The Dealer has subsequently provided OMVIC with written confirmation from the purchaser that they are now fully aware of their pertinent vehicle history.
- On or about January 24, 2013. The Dealer purchased a 2003 Saturn (VIN 1G8AJ52F93Z201275) with the following declarations:
  - o Vehicle has been declared as a total loss by the insurer
  - o The manufacturers [sic] warranty has been cancelled
  - o Repair estimate \$2,780

Redistrant's Initials

This vehicle had suffered damage from an incident in the amount of \$7,957. On or about May 1, 2013, the Dealer sold this vehicle without providing the purchaser with all the required written disclosure, contrary to section 42 of Regulation 333/08, as well as sections 7 and 9 of the Code of Ethics. The Dealer has subsequently provided OMVIC with written confirmation from the purchaser that they are now fully aware of their pertinent vehicle history.

11. On or about November 6, 2013, the Dealer purchased a 2000 Mitsubishi (VIN JA4MT31H5YP043745) declared as having adjacent panels replaced. This vehicle is also branded rebuilt through the Ministry of Transportation. On or about May 17, 2013, the Dealer leased this vehicle without providing the purchaser with all the required written disclosure, contrary to section 42 of Regulation 333/08, as well as sections 7 and 9 of the Code of Ethics. The Dealer has subsequently provided OMVIC with written confirmation from the purchaser that they are now fully aware of their pertinent vehicle history.

By falling to comply with the following regulations under the Motor Vehicle Dealers Act, 2002:

#### Additional disclosure information in contracts

- 42. (19) If the total cost to fix the damage caused to the motor vehicle by an incident exceed \$3,000, a statement to that effect and if the registered motor vehicle dealer knew the total costs, a statement of the total costs.
- (21) If the motor vehicle was declared by an insurer to be a total loss, regardless of whether the vehicle was classified as irreparable or as salvage under section 199.1 of the Highway Traffic Act, a statement to that effect.
- (25) Any other fact about the motor vehicles that, if disclosed, could reasonably be expected to influence the decision of a reasonable purchaser or lessee to buy or lease the vehicle.

It is thereby agreed that the Dealer and Shalaby have breached the following sections of the Code of Ethics, as set out in Regulation 332/08:

- A registrant shall ensure that all documents used by the registrant in the course of a trade in a motor vehicle are current and comply with the law.
- 9. In carrying on business, a registrant shall not engage in any act or omission that, having regard to all of the circumstances, would reasonably be regarded as disgraceful, dishonourable, unprofessional or unbecoming of a registrant.

## JOINT SUBMISSION ON PENALTY:

- The Dealer agrees to pay a fine in the amount of \$4,000. The first \$1,000 of this fine is due within 30 days of the date of the Discipline Committee Order, and the remaining \$1,000 instalments shall respectively become due within 120 days, 210 days and 300 days of the date of the Discipline Committee Order. The fine is payable to the Ontario Motor Vehicle Industry Council.
- 2. Shalaby agrees to successfully complete the OMVIC certification course, within 90 days of the date of the Discipline Committee Order. The Dealer will incur all costs associated with this.
  - The Dealer agrees to offer all registered salespeople the opportunity to complete the OMVIC certification course, within 90 days of the date of the Discipline Committee Order. The dealer will incur all costs associated with this.
  - 4. The Dealer agrees to comply with the *Motor Vehicle Dealers Act, 2002* and Standards of Business Practice, as may be amended from time to time.

By signature below, I acknowledge that I have read and understand the penalty outlined herein and agree to the said terms and/or conditions and that I exercised my right to be represented by Counsel or agent in this matter. I understand, acknowledge and consent to waive the requirement for a hearing and to request an Order from the Chair of the Discipline Committee that includes this Agreed Statement of Facts and Penalty as a final settlement of this matter.

DATED AT WINDOR THIS 29th DAY OF JANUARY 2015.

(please print)

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(signature)

I have the authority to bind the dealership:

997170 Ontario INC. o/a Andrew Windsor Auto Sales

Registrant's Initials

By signature below the Regist the final settlement of this ma	itter by way of this A	\greed Statement	t of Facts and Penalty.
DATED AT TOTAL THIS	s 2 DAY 0	F Feb	_2014
Carl Compton, Registrar, <i>Motor Vehicle Dealer</i> s	s Act, 2002		
Rursuant to Rule 1.07, I acc Parties identified above:			
Parties identified above:  DATED AT <u>Londen</u> THIS	sDAYO	r reb	_, 2014 <sup>5</sup>
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Chair, Discipline Committee of the Ontario Motor Vehicle Industry Council