SENT VIA E-MAIL

DISCIPLINE TRIBUNAL OF THE ONTARIO MOTOR VEHICLE INDUSTRY COUNCIL

IN THE MATTER BEFORE THE DISCIPLINE TRIBUNAL HELD PURSUANT TO THE *MOTOR VEHICLE DEALERS ACT, 2002*, S.O. 2002, c.30, Sch. B

TO: Canadian Sterling Corp. o/a Need a Used Car Superstore
655 Memorial Avenue
Thunder Bay, ON, P7B 3Z6

TO: Anil Puri

AND TO: Sarath Padathill

NOTICE OF FURTHER AND OTHER PARTICULARS

WHEREAS by a Notice of Referral to Discipline Tribunal ("NORD") dated the 19th day of July, 2026, the Registrar, *Motor Vehicle Dealers Act, 2002* (the "Act") did allege that Canadian Sterling Corp. o/a Need a Used Car Superstore (the "Dealer") and Anil Puri ("Puri") violated the Code of Ethics, as set out in Ontario Regulation 332/08;

AND WHEREAS further information has come to the attention of the Registrar related to violations of the Code of Ethics;

NOW THEREFORE TAKE NOTICE THAT THE REGISTRAR REPEATS THE REASONS AS SET OUT IN THE NORD AND IS PROVIDING THE FOLLOWING FURTHER AND OTHER PARTICULARS:

FURTHER PARTICULARS

It is further alleged as follows:

12. Sarath Padathill ("Padathill") was registered as a salesperson on or about March 2026 and is currently registered.

2024 Kia Seltos (VIN: *2863)

All-in Pricing Violation

13. On or before July 19, 2026, the Dealer published an advertisement on its website for a 2024 Kia Seltos (VIN: *2863), with an advertised selling price of $27,333 exclusive of HST and licensing fee.

14. On July 23, 2026, a representative of OMVIC ("the Representative"), posing as a consumer (also known as a 'Mystery Shop'), conducted an inquiry about the 2024 Kia Seltos.

15. Padathill, acting on behalf of the Dealer, provided a worksheet to the Representative, which quoted additional fees of $895 for certification fee, above the advertised selling price.

16. Padathill further mentioned to the Representative that the additional fee was mandatory.

17. As a result, the Dealer's advertised vehicle price was not all-inclusive. This is contrary to section 36(7) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

Failure to Disclose Former Daily Rental Status

18. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

19. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

2023 Chevrolet Equinox LT (VIN: *9718)

Failure to Disclose Former Daily Rental Status

20. On or before August 17, 2026, the Dealer published an advertisement on its website for a 2023 Chevrolet Equinox LT (VIN: *9718).

21. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

22. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

2024 Volkswagen Jetta (VIN: *9215)

Failure to Disclose Former Daily Rental Status

23. On or before August 17, 2026, the Dealer published an advertisement on its website for a 2024 Volkswagen Jetta (VIN: *9215).

24. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

25. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

2025 Nissan Rogue (VIN: *4173)

Failure to Disclose Former Daily Rental Status

26. On or before August 17, 2026, the Dealer published an advertisement on its website for a 2025 Nissan Rogue (VIN: *4173).

27. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

28. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

2023 Buick Encore (VIN: *7747)

Failure to Disclose Former Daily Rental Status

29. On or before August 17, 2026, the Dealer published an advertisement on its website for a 2023 Buick Encore (VIN: *7747).

30. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

31. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

2023 Hyundai Kona (VIN: *4428)

Failure to Disclose Former Daily Rental Status

32. On or before August 17, 2026, the Dealer published an advertisement on its website for a 2023 Hyundai Kona (VIN: *4428).

33. Upon the Representative's search of the Ministry of Transportation vehicle database, it was found that the vehicle was previously owned by a daily rental company.

34. The Dealer failed to disclose the prior rental use history in the advertisement, contrary to section 36(5)(a) of O. Reg. 333/08, as well as sections 4(2) and 9(3) of the Code of Ethics.

Puri's Non-Compliance

35. Puri, as a Person in Charge, failed to ensure that the Dealer conducted its business in compliance with the Act, its regulations, and the Code of Ethics and thus personally contravened sections 6(2) and 9(3) of the Code of Ethics.

Padathill's Non-Compliance

36. In regard to the 2024 Kia Seltos (VIN: *2863), Padathill engaged in the representation of a vehicle in a manner that is contrary to sections 4(2) and 9(3) of the Code of Ethics and also caused the Dealer to contravene the Act, its regulations, and the Code of Ethics and thus personally contravened sections 6(2) and 9(3) of the Code of Ethics.

If the Registrant(s) have previously provided a written response to the NORD, you do not need to submit another response. However, the Registrant(s) may provide a written response to the particulars set out above to OMVIC within 15 days of service of this Notice to: legal_dept@omvic.on.ca

If the Discipline Tribunal makes a determination that a registrant has failed to comply with the Code of Ethics, it may order one or more of the following:

- A fine up to $25,000 per party;
- Require the registrant to take further educational courses;
- If the registrant is a motor vehicle dealer, require the dealer to arrange and fund educational courses for salespersons employed by the dealer;
- Award costs.

A Notice of Referral to Discipline ("NORD"), including a Notice of Further and Other Particulars, and decisions of the Discipline Tribunal, may be published. Hearings before the Discipline Tribunal may be recorded and are open to the public.

The *Statutory Powers Procedure Act, R.S.O 1990 c.s.22*, applies to the hearing to be held by this Discipline Tribunal. A party to a proceeding may be represented by counsel or an agent.

The good character, propriety of conduct or competence of the Registrant(s) shall be an issue in any hearing before the Discipline Tribunal and reasonable information of allegations with respect thereto has been furnished.

The Rules of Practice of the Discipline Tribunal will apply and are available on OMVIC's website. A Notice of Hearing and disclosure will be provided in accordance with the Rules of Practice of the Discipline Tribunal.

Take note that as per the Rules of Practice, failure to attend a hearing before the Discipline Tribunal may result in a decision being determined *ex parte* (in your absence).

APPLICATION OF THE RULES OF PRACTICE OF THE DISCIPLINE TRIBUNAL

This is to serve notice that OMVIC may make application for its costs, pursuant to Rule 13 of the Rules of Practice.

FURTHER PARTICULARS/SUPPLEMENTAL NOTICE

The Registrar may provide further and other particulars in respect of any other matters herein or in respect to any other matter including further particulars of violations of the Code of Ethics.

DATED at Toronto, this 7th day of October, 2026

Maureen Harquail, KC, MPA, ICD.D.
Registrar, *Motor Vehicle Dealers Act, 2002*